



EGO is part of a global manufacturing business established in 1993, employing over 8,000 people and producing over 10 million units each year. As the specialists in cordless outdoor power equipment, their desire to break new ground has helped EGO achieve exceptional growth. Launched into Europe in 2014, EGO continues to push the boundaries of cordless technology with a range of award-winning products.

# INTERNATIONAL TRAINER FULL-TIME

## Responsibilities

- Deliver face-to-face training to our distribution network.
- Continuously drive and influence nominated national distributors across EMEA and LATAM to implement and expand this to their dealer networks to deliver the best end-user service.
- Develop an effective diagnostic and repair training process which can be rolled out to distributors and dealers across Europe.
- Develop the know-how and materials to deliver the training infrastructure and process.
- Carry out fault diagnostic together with our teams in Germany and China.
- Evaluate tools regarding reparability and serviceability.
- Assist in the development towards a “product as a service” business model.
- Develop and implement systems to prevent future queries and assist our distributors with After Sales Service-related queries.

## Requirements

- Bachelor’s degree in a relevant technical field.
- Knowledge of modern face-to-face and online training methods as well as presentation and presentation techniques.
- Willingness to travel and the ability to act appropriately in your own and foreign cultural contexts (approx. 25% travel share).
- Experience in dealing with interdisciplinary teams as well as strong teamwork and communication skills.
- Experience with garden and power tools as well as sales in the specialist trade network is an advantage.

We offer a competitive salary and benefits packages, a collaborative and inclusive work environment and opportunities for professional growth and development.

If you are looking to be part of a fast-growing company, we encourage you to apply.



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